



SAINT-GOBAIN  
PERFORMANCE PLASTICS

July 27, 2011

Dear Customer:

SUBJECT: TYGON® R-1000 REFORMULATION

Saint-Gobain Performance Plastics prides itself on being a global industry leader in the field of high-performance, application-specific materials. You may already be aware of certain global and regional regulations such as Europe's REACH, EU Food Directives and California Prop 65 concerning Di (2-ethylhexyl) Phthalate (DEHP) plasticizer. DEHP will no longer be able to be used in tubing for the European market by 2015. As a result, it is our responsibility to introduce products that are compliant with these regulations and also meet the high quality performance criteria that you have come to expect from Saint-Gobain's global brand.

Tygon® R-1000, which contains DEHP plasticizer is an ultra-soft and flexible tubing, which provides unmatched laboratory set-ups benefits. Both regulatory compliance and resin supply issues require us to act now to reformulate using plasticizers that meet global regulations. The new formulation, Tygon® E-1000, has been tested rigorously to ensure that it meets the same physical standards, including low temperature and corrosive chemicals resistance. New marketing collateral pieces and product data sheets are currently in process and we will launch the new Tygon® E-1000 fourth quarter of 2011. Due to discontinuation of a raw material component, the current Tygon® R-1000 formulation will be discontinued as of December 31, 2011.

Prior to the introduction of the new product, we would like to work with you to make the transition as easy as possible. Please feel free to request samples and material characteristics data needed to re-qualify the modified Tygon® E-1000 at your site. In order to better maintain inventory levels, please also notify us of your forecast to carry you through re-qualification. Should you have any questions, do not hesitate to contact your District Sales Manager.

Sincerely,



Katia May  
Product Manager –Life Science  
Saint-Gobain Performance Plastics  
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