

Managing Board of thyssenkrupp Materials Poland S.A. and Top Management of the Company

being the leading distributor of steel mill products and plastics in Poland and the part of one of the largest technological concerns in the world

according to the assumption:

FOCUS ON CLIENT'S NEEDS AS THE SOURCE OF SUCCESS OF THE COMPANY

declares the following:

- Adjustment of the offer of goods and services to the clients' requirements, at the same time maintaining the top standards of service;
- Systematic improvement of qualifications of employees, directed at including them in decision-making processes, as well as improvement of internal and external communication, by means of ensuring the availability of information and resources for achievement of goals;
- Continuous improvement of processes, aimed at the increase of effectiveness, energy result and efficacy of the company's operations;
- Maximising profitability of operation, allowing to maintain sustainable growth of the Company with simultaneously maintained controlled risk level of activity;
- Taking care of safety of employees, avoiding injuries and diseases, as well as lowering the risk of accidents and occupational diseases by continuous improvement of the activity in the scope of occupational health and safety (OHS);
- Protection of employees against any repressions in connection with reporting accident events, incidents, threats, risks and opportunities;
- Application of the same standards of occupational health and safety in reference of external contractors, as in the
 case of the employees of the company;
- Continuous improvement of organisation and processes, including setting goals in the scope of quality, occupational health and safety and energy performance;
- Taking care of the condition of environment and prevention of pollution, the rational use of resources and increase of energy performance;
- Observing the requirements of legal provisions and requirements of other interested parties, as concerns the operation of the Company;
- Consequent application and systematic improvement of efficacy of the integrated management system, in conformity with the standards ISO 9001:2015, ISO 45001:2018 and EN 9100:2018.

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715-14-11

Toruń, 13 April 2021