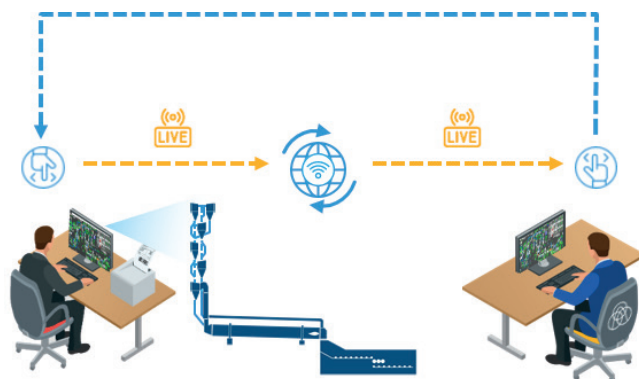


polysius® connect remote assist automation



Your digital service for process control and machine control systems

Digitalization has become an integral part of our everyday lives, supporting us in many aspects. And at thyssenkrupp, too, digital processes have become an integral part of the cement industry. We make it easy for you to get started by offering our solutions tailored to your needs. And with our rapid remote support you will save time and money, too.



Our remote assist automation service guarantees you support in special plant situations which can be solved quickly and efficiently with the help of our technical assistance.

- Through the use of remote diagnostics as well as through active intervention in the automation system and supporting your proprietary maintenance technicians, we offer you efficient and cost-effective methods of technical assistance.
- This is based on a rapidly expanding global, high-speed communications infrastructure.
- Our automation expertise is the cornerstone of our successful remote assist automation, which has various fields of application in engineering, commissioning and maintenance.

Your service advantages

- Our global presence and regional competence enable worldwide support
- Short response times
- Qualified Center of Excellence
- Customer-focused trainings