

thyssenkrupp Uhde India Private Limited

Notice

Business Unit Uhde

Subject: Vacancy for IT service expert – Data foundation (DFS02) – AI services

The role & responsibility along with the eligibility criteria are mentioned below:

IT service expert – DFS02) AI services:

Functional Role:

- Operational responsibility for the provisioning, maintenance and continuous improvement of AI-related functionalities within Uhde IT (based upon Microsoft Fabric).
- Ensure a close alignment with relevant engineering / business stakeholders to develop AI functionalities to further improve efficiency in business processes.
- Practical application of regulatory and technical knowledge related to AI (e.g., models, neural networks, Azure AI Services).
- Execution of all necessary activities to ensure AI functionalities comply with security policies & standards and collaborate closely with other IT service clusters and units to ensure optimal end user experience and business value.
- Compliance with regulatory and internal policies.
- Maintain documentation and audit readiness for AI tools and associated data sets and documentation.
- Support business with providing AI functionalities for new projects, construction sites, expansions, re-locations.
- Assist to the management of relationship with 3rd parties such as software vendors.
- Given the global matrix IT organization and the associated international service teams you will be reporting to different Uhde stakeholders:
 - Functional: IT service leader.
 - Disciplinary: Leadership located in India.
- You report service-specific KPIs and overall status to your respective IT service leader.
- Executing project management tasks for small and medium-sized projects.



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Eligibility:

Qualification: Engineering Graduate – IT, Computer Science

Experience: 3 + years of experience

Experience:

- Expertise in AI methodologies and concepts.
- Experience with analysing technologies developments to improve IT service provisioning at global scale.
- Associated certification(s) preferred.
- Proficiency in monitoring and improving IT service performance.
- Strong analytical, trouble-shooting and decision-making skills.
- Strong communication and stakeholder engagement abilities.
- Familiarity with vendor management.

Competencies:

- Expertise in engineering applications and associated market trends and products.
- Experience with ITIL framework (certification preferred).
- Familiarity with device security, encryption and compliance frameworks.
- Strong communication and stakeholder engagement skills.
- Understanding of IT service operations / IT service management.
- Analytical mindset with a focus on service quality and user satisfaction.

Future Prospects:

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.