

thyssenkrupp Uhde India Private Limited

Notice

Business Unit Uhde

Subject: Vacancy for IT service expert –
IT controlling, risk management and quality management
(QM)
Mumbai

We are pleased to announce the vacancy for the following role and related criteria as mentioned below:

IT service expert – ITE03) IT controlling, risk and quality management (QM):**Functional Role:**

- Support with the definition and enforcement of global standards and operational guidelines.
- Drive continuous improvement of IT controlling, risk and quality management procedures.
- Coordination and alignment with other IT service clusters to gather data required for reliable controlling.
- Support the annual IT budget planning jointly with IT service owners through data collection, consolidation and cleansing.
- Execute data analyses to identify patterns, trends and deviations to be consolidated in various reporting formats for different recipients and stakeholders (e.g., CAR / department for controlling, accounting and risk management, global head of IT).
- Conduct ad-hoc data analysis on demand or specific requests.
- Conduct internal audits to ensure and monitor fulfillment of corporate risk management requirements.
- Create detailed risk analyses and reports to reflect current status of compliance.
- Prepare and promote guidance materials regarding IT cost controlling, risk management and quality management.
- Compile integrated management system (IMS) documents related to IT.
- Continuously gather and prioritize lessons learned and adjust internal training material accordingly.

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Eligibility:

Qualification: Business or engineering graduate – IT, Computer Science

Experience: 3 years of experience

Experience:

- Expertise in IT cost controlling, risk management and quality management.
- Proficiency in managing and consolidating large and complex data sets.
- Strong analytical and decision-making skills.
- Excellent communication and stakeholder engagement abilities.
- Experience in working within global organizations is preferred.

Competencies:

- Expertise in data handling, analysis and reporting.
- Experience with applicable controlling, risk and quality management terms and methodologies.
- Proficient knowledge in commonly used applications for controlling, risk and quality management (especially in Microsoft Excel, Microsoft PowerBI).
- Understanding of IT service operations / IT service management and associated aspects for controlling, risk and quality management aspects.
- Strong communication and stakeholder engagement skills.
- Analytical mindset with a focus on service quality and user satisfaction.

Future Prospects:

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.