

## thyssenkrupp Uhde India Private Limited

### Notice

Business Unit Uhde

Subject: Vacancy for IT service expert – Data foundation (DFS02) – AI services

The role & responsibility along with the eligibility criteria are mentioned below:

### **IT service expert – DFS02) AI services:**

#### **Functional Role:**

- Operational responsibility for the provisioning, maintenance and continuous improvement of AI related functionalities within Uhde IT (both standard software and Microsoft Azure based custom solutions).
- Integrate AI solutions into the existing Uhde IT software landscape and take responsibility for AI governance.
- Ensure a close alignment with relevant business stakeholders to develop AI functionalities to further improve efficiency in business processes.
- Practical application of regulatory and technical knowledge related to AI (e.g., models, neural networks, Azure AI Services).
- Execution of all necessary activities to ensure AI functionalities comply with internal security policies & standards and collaborate closely with other IT service clusters and units to ensure optimal end user experience and business value.
- Compliance with regulatory policies.
- Maintain documentation and audit readiness for AI tools and associated data sets and documentation.
- Assist to the management of relationship with 3<sup>rd</sup> parties such as software vendors.
- Given the global matrix IT organization and the associated international service teams you will be reporting to the following Uhde stakeholder:
  - Functional and disciplinary: IT service leader located in India.
- You report service-specific KPIs and overall status to your respective IT service leader.
- End to end responsibility for specific custom AI solutions.
- Executing project management tasks for small and medium-sized projects.



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### **Eligibility:**

Qualification: Engineering Graduate – IT, Computer Science

Experience: 5 + years of experience

### **Experience:**

- Expertise in AI methodologies and concepts, from Machine Learning to generative AI.
- Experience with analysing technologies developments to improve IT service provisioning at global scale.
- Experience with Microsoft Azure AI Services preferred.
- Associated certification(s) preferred.
- Proficiency in monitoring and improving IT service performance.
- Strong analytical, trouble-shooting and decision-making skills.
- Strong communication, consulting and stakeholder engagement abilities.
- Familiarity with vendor management.

### **Competencies:**

- Understanding of IT service operations / IT service management.
- Analytical mindset with a focus on service quality and user satisfaction.
- Basic understanding of Microsoft Fabric (Uhde company data platform which is provided by another IT service team) preferred.
- Expertise in engineering applications and processes preferred.

### **Future Prospects:**

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.

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