

thyssenkrupp Uhde India Private Limited

Notice

Business Unit Uhde

Subject: Vacancy for IT service expert –SAP applications (SAP02) –
Logistics process analysis & optimization,

The role & responsibility along with the eligibility criteria are mentioned below:

IT service expert – SAP02) Logistics process analysis & optimization:

Functional Role:

- Operational responsibility for the global SAP logistics process including incident resolution, service requests, problem management and enhancements.
- Execution of all necessary activities to ensure adherence to SLAs, KPIs, and compliance standards across all SAP logistics modules (eg: SAP MM, SD, PS, IPPE, DMS, LO, QM, PPM).
- Oversee day-to-day SAP system operations including monitoring, performance tuning, and job scheduling.
- Coordinate with infrastructure teams for system availability, backups and disaster recovery.
- Ensure timely execution of transports, patching, and upgrades.
- Assist in the management of relationships with SAP logistics partners and external vendors to ensure quality and timely service delivery.
- Collaborate with business stakeholders to understand operational needs and translate them into SAP logistics solutions.
- Contribute to the automation and process optimization within SAP logistics operations.
- Support in the identification of recurring issues and implement preventive measures.
- Ensure compliance with internal controls, audit requirements, data protection regulations and regulatory requirements.
- Maintain documentation for operational procedures, configurations, and support workflows.
- Given the global matrix IT organization and the associated international service teams you will be reporting to different Uhde stakeholders:
 - Functional: IT service leader.
 - Disciplinary: Leadership located in India.
- You report service-specific KPIs and overall status to your respective IT service leader.
- Executing project management tasks for small and medium-sized projects.

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Eligibility:

Qualification: Engineering Graduate – IT, Computer Science

Experience: 3 + years of experience

Experience:

- Experience in managing SAP logistics processes in a global or multi-country environment.
- Understanding of SAP S/4HANA modules and architecture.
- Experience with SAP Solution Manager, monitoring tools, and job scheduling platforms.
- Familiarity with SAP basic operations and integration with non-SAP systems.
- Strong analytical, problem-solving, and decision-making skills.
- Strong communication and stakeholder engagement abilities.

Competencies:

- Expertise in SAP and associated applications and platforms.
- Experience with ITIL framework (certification preferred).
- Experience with technical solutions in the context of SAP modules.
- Familiarity with device security, encryption and compliance frameworks.
- Strong communication & stakeholder engagement skills.
- Analytical mindset with a focus on service quality and user satisfaction.

Future Prospects:

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.