

## Notice

BU thyssenkrupp Uhde

Subject: Vacancy for IT service owner – Computing Power, Mumbai

The role & responsibility along with the eligibility criteria are mentioned below:

### **IT service owner – SPS - Computing Power:**

#### **Functional Role:**

- Define and execute the global strategy for computing power
- Drive standardization & harmonization of support processes across geographies
- Own the full lifecycle computing power services including Microsoft collaboration services, data center & cloud management
- Lead continuous improvement initiatives to enhance service quality and efficiency
- Implement ITIL based best practices and ensure compliance with governance and security standards
- Manage vendor relationships and outsourced support teams where applicable
- Lead, mentor and develop regional service leaders
- Build and lead a high performing global team
- Communicate & collaborate effectively within the global IT team and with business stakeholders to ensure integrated service delivery.

#### **Eligibility:**

Qualification: Engineering Graduate – IT, Computer Science

Experience: 15 + years of experience

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### **Experience:**

- Proven experience in managing global IT computing power services in a large enterprise
- Strong knowledge of ITIL framework, Six Sigma
- Familiarity with operationalizing and integrating leading IT service methods into practice (e.g., data centre, cloud computing)
- Strategic thinker with strong execution capabilities
- Ability to lead cross-cultural teams and manage change in a complex environment
- Strong analytical and decision-making skills

### **Competencies:**

- Leadership skills in a global context and a strategic mindset to develop an IT organization.
- You are willing to learn and adopt new technical and management skills.
- You work pro-actively closely together with colleagues to identify and execute the best solutions.
- You are flexible and open to working in a globalized IT organization which includes travelling and strong collaboration within global teams.
- Your verbal and written communication skills are proficient.

### **Future Prospects:**

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.

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