

thyssenkrupp Uhde India Private Limited

Notice

Business Unit Uhde

Subject: Vacancy for IT service expert – Computing power CPS03) –
Cloud management

The role & responsibility along with the eligibility criteria are mentioned below:

IT service expert – CPS03) Cloud management:

Functional Role:

- Operational responsibility for the provisioning, maintenance and security of provisioning cloud resources and functionalities.
- Assist in planning, operating and allocating cloud resources according to IT demand.
- Ensure close alignment of all IT teams with dependencies on sufficient cloud resources
- Continuously monitor consumption of cloud resources to ensure efficient demand planning.
- Execution of all necessary activities to ensure compliance of cloud resource usage with security policies & standards and collaborate closely with other IT service clusters and units to ensure optimal end user experience and business value.
- Maintain documentation and audit readiness of cloud resources and related backups and documentation.
- Support business with providing cloud resources and features for new projects, construction sites, expansions, re-locations.
- Assist to the management of relationship with strategic cloud providers.
- Given the global matrix IT organization and the associated international service teams you will be reporting to different Uhde stakeholders:
 - Functional: IT service leader.
 - Disciplinary: Leadership located in India.
- You report service-specific KPIs and overall status to your respective IT service leader.
- Executing project management tasks for small and medium-sized projects.

thyssenkrupp Industrial Solutions (India) Private Limited

Eligibility:

Qualification: Engineering Graduate – IT, Computer Science

Experience: 3 + years of experience

Experience:

- Expertise in cloud resources and associated products and technologies.
- Experience with planning, acquiring and allocating cloud resources within global organizations.
- Associated certification(s) preferred.
- Proficiency in monitoring and improving IT service performance.
- Strong analytical, trouble-shooting and decision-making skills.
- Strong communication and stakeholder engagement abilities.
- Familiarity with vendor management.

Competencies:

- Expertise with cloud resources and associated market trends and products.
- Experience with ITIL framework (certification preferred).
- Strong communication and stakeholder engagement skills.
- Understanding of IT service operations / IT service management.
- Analytical mindset with a focus on service quality and user satisfaction.

Future Prospects:

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.
