thyssenkrupp Uhde India Private Limited

Notice

Subject: Vacancy for IT service expert – Computing power CPS02) –
              Data center

The role & responsibility along with the eligibility criteria are mentioned below:

IT service expert – CPS02) Data center:

Functional Role:
- Operational responsibility for the provisioning, maintenance and security of data center functionalities.
- Operational responsibility for operations surrounding data server provisioning and configuration.
- Ensure close alignment with end-users to identify and implement functional improvements continuously.
- Compliance with regulatory and internal policies.
- Continuously monitor performance by conducting health checks and monitor overall data center performance (e.g., based upon downtime, lead time).
- Execution of all necessary activities to ensure data center architecture and functionalities comply with security policies & standards and collaborate closely with other IT service clusters and units to ensure optimal end user experience and business value.
- Maintain documentation and audit readiness for data centers and associated data sets and documentation.
- Support business with providing data center capacities and features for new projects, construction sites, expansions, re-locations.
- Assist to the management of relationship with 3rd parties such as software vendors.
- Given the global matrix IT organization and the associated international service teams you will be reporting to different Uhde stakeholders:
  - Functional: IT service leader.
  - Disciplinary: Leadership located in India.
- You report service-specific KPIs and overall status to your respective IT service leader.
- Executing project management tasks for small and medium-sized projects.

thyssenkrupp Industrial Solutions (India) Private Limited

Eligibility:

Qualification: Engineering Graduate – IT, Computer Science
Experience: 3 + years of experience

Experience:

- Expertise in data center architecture and associated products.
- Experience with planning, deploying and maintaining data center within global organizations.
- Associated certification(s) preferred.
- Proficiency in monitoring and improving IT service performance.
- Strong analytical, trouble-shooting and decision-making skills.
- Strong communication and stakeholder engagement abilities.
- Familiarity with vendor management.

Competencies:

- Expertise with data center technology and associated market trends and products.
- Experience with ITIL framework (certification preferred).
- Strong communication and stakeholder engagement skills.
- Understanding of IT service operations / IT service management.
- Analytical mindset with a focus on service quality and user satisfaction.

Future Prospects:

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.