thyssenkrupp Uhde India Private Limited

Notice

Subject: Vacancy for IT service leader – Computing power CPS02) – Data centre

The role & responsibility along with the eligibility criteria are mentioned below:

IT service leader – CPS02) Data Centre:

Functional Role:
- Lead the provisioning, maintenance and security of data center functionalities.
- Lead operations surrounding data server provisioning and configuration.
- Ensure close alignment with end-users to identify and implement functional improvements continuously.
- Compliance with regulatory and internal policies.
- Continuously monitor performance by conducting health checks and monitor overall data center performance (e.g., based upon downtime, lead time).
- Ensure data center architecture and functionalities comply with security policies & standards and collaborate closely with other IT service clusters and units to ensure optimal end user experience and business value.
- Maintain documentation and audit readiness for data centers and associated data sets and documentation.
- Support business with providing data center capacities and features for new projects, construction sites, expansions, re-locations.
- Manage relationship with 3rd parties such as software vendors.
- Given the global matrix IT organization and the associated international service teams you will be reporting to different Uhde stakeholders:
  - Functional: IT service owner
  - Disciplinary: Leadership located in India.
- You report service-specific KPIs and overall status to your respective IT service owner.
- Support the IT service owner of user device services with financial reporting and budgeting activities.
- You are responsible for leading and coordinating tasks of IT service experts.

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Eligibility:

Qualification: Engineering Graduate – IT, Computer Science
Experience: 10 + years of experience

Experience:

- Strong expertise in data center architecture and associated products.
- Experience with planning, deploying and maintaining data center within global organizations.
- Associated certification(s) preferred.
- Proficiency in monitoring and improving IT service performance.
- Strong analytical, trouble-shooting and decision-making skills.
- Excellent communication and stakeholder engagement abilities.
- Ability to manage vendors.

Competencies:

- Strong expertise with data center technology and associated market trends and products.
- Experience with ITIL framework (certification preferred), Six Sigma.
- Proven ability to lead cross-functional and cross-regional teams.
- Strong communication and stakeholder engagement skills.
- Analytical mindset with a focus on service quality and user satisfaction.
- Ability to manage vendors and third-party service providers effectively.

Future Prospects:

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.