thyssenkrupp Uhde India Private Limited

Notice

Subject: Vacancy for IT service expert – Network services (NWS02) –
                  WAN,

The role & responsibility along with the eligibility criteria are mentioned below:

IT service expert – NWS02) WAN:

Functional Role:
- Operational responsibility for the planning, deployment, and maintenance of the WAN infrastructure to optimize performance and network security.
- Compliance with regulatory and internal policies.
- Support in the management of network segmentation, VLANs, WLANs, IP address management.
- Assist in the monitoring/troubleshooting of WAN performance, availability and capacity using Network Management tools.
- Execution of all necessary activities to ensure WAN infrastructure complies with security policies & standards, collaborate closely with security team to implement network access controls, NAC solutions and threat detection.
- Maintain documentation and audit readiness for WAN configurations and operations.
- Work closely with LAN, Data Center & User Support teams to ensure seamless connectivity.
- Support business with network requirements for new projects, construction sites, expansions, re-locations.
- Assist in the management of relationship with Network Vendors and Service providers.
- Given the global matrix IT organization and the associated international service teams you will be reporting to different Uhde stakeholders:
  - Functional: IT service leader
  - Disciplinary: Leadership located in India.
- You report service-specific KPIs and overall status to your respective IT service leader.
- Executing project management tasks for small and medium-sized projects.

thyssenkrupp Industrial Solutions (India) Private Limited

Eligibility:

Qualification: Engineering Graduate – IT, Computer Science
Experience: 3 + years of experience

Experience:
- Expertise in LAN/WAN technologies including Ethernet, VLANs, WLANs, POE and structured cabling.
- Experience with enterprise grade network architecture and hardware.
- Network certification(s) preferred.
- Knowledge in network monitoring and management tools.
- Understanding of network security principle and integration with NAC and firewall systems.
- Strong analytical, trouble-shooting and decision-making skills.
- Strong communication and stakeholder engagement abilities.
- Familiarity with vendor management.

Competencies:
- Expertise in WAN and associated market trends and products.
- Knowledge of network architecture.
- Experience with ITIL framework (certification preferred).
- Familiarity with device security, encryption and compliance frameworks.
- Strong communication & stakeholder engagement skills.
- Analytical mindset with a focus on service quality and user satisfaction.

Future Prospects:

Position will have high level of exposure to multiple domains and business areas including interaction with internal and external stakeholders resulting in holistic development for senior roles in the future.